



**Servinfor, S.A.**

**Management Consulting Services**

*[www.excelenciafinanciera.com](http://www.excelenciafinanciera.com)*



## **Assistance in Complex Decision Making**

**Strategic and Operational Planning – Implementing Telework – Cost Analysis –  
Organizational Design – Benchmarking – Management Auditing**

## Strategic and operational planning assistance

Ensure the alignment of the entire organization towards the same goals, with clear and measurable expectations and a performance management scheme based on best practices.

We can assist you in organizing, conducting, facilitating and consolidating the strategic and operational planning of your organization so that its mission, vision and strategic objectives do not remain on paper in a document, but are transformed into specific expectations based on which people can act upon, and working plans to manage the resources of the company towards common goals.



## Structural reviews and organizational design

Organizations are living entities that change and adapt as priorities change, as well as the environment in which they must perform, which may involve the projects carried out or management processes that are in place.

We have the knowledge and experience to help you review your organizational structure and evaluate the changes that may require according to the needs of the environment in which your organization works.



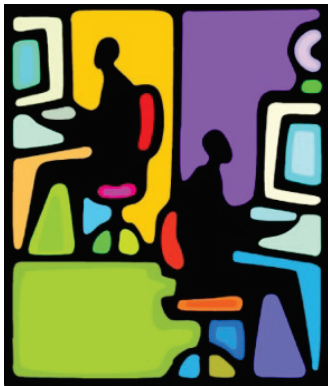
## Cost analysis, process and management Improvement

We can support the making of costs related decisions, by providing you with objective information through proven methodologies and best practices. We can also help you understand your options and improvement possibilities in the management of processes (financial, procurement, human resources and others).



## Suitability analysis and teleworking schemes implementation

The needs of today's work environment require that organizations navigate carefully to achieve a delicate balance between the speed and flexibility that provides information technology, with the growing demand for quality of life for employees. We can support you in the design and implementation of telework programs, or review the effectiveness and impact of your current practices to support this type of work arrangement, so that both the organization and the employees get the benefits of its implementation.



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*Support Services for Better Decision Making*

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